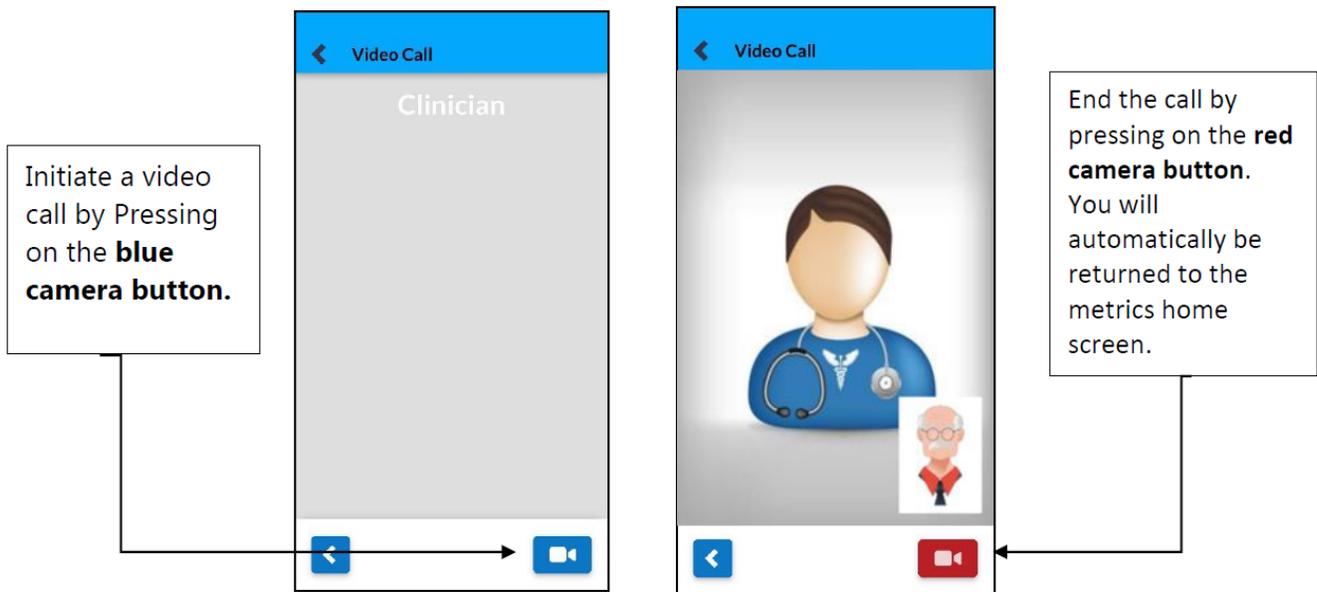


Patient Connect: Communication with a Clinician

When it's time for your clinician to call:

1. You will push the black home button to start the iPad
2. Tap the HRS symbol
3. You will see a white screen. Wait for a blue round video symbol or button
4. Tap on that symbol or button to accept the call from your clinician



- The clinician will make a scheduled visit to call you on the iPad.
- Prior to the scheduled visit, you have the iPad in your hand or hold it as instructed by your clinician
- You should be on in the HRS application on the iPad.
- When the clinician calls, you will then tap the blue video circle to accept the call.
- At the end of your video visit the iPad will disconnect.
- The clinician cannot start the call until you accept the call.

SUGGESTIONS:

- The iPad should be left plugged in and left in your home.
- You will be instructed on where to sit during the video visit for the best way for you to see the clinician and for the clinician to see you.
- The Clinician will always call you before a video call. This will let you have enough time to get ready for the video visit.

iPad Hot Line phone number - if you have any questions: 978-552-4125