

# Tiger Tips

Tips to help you get the most out of TigerConnect

## Basic Tips

## Advanced Tips

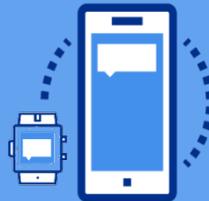
When you need to have a Tiger conversation with multiple people, create a group message by starting a new message, then selecting '**Create Group**' (iPhone app) or '**New Group**' (Android app). You will be able to enter a group name and add individual people to the group chat.



### Group Chats

By clicking the **Conversations Details** button in the group message, you are able to mute the group chat, add members, and leave the group. Muting the group chat is a good way to minimize alerts while remaining part of the group for your future reference.

If you have an Apple Watch paired to your iPhone and notice that your Tiger messages are not generating audible alerts on your phone, you might need to disable the mirroring feature for notifications on the Apple Watch.



### Apple Watch Mirroring

To disable the mirroring feature, navigate to the **Apple Watch app on your iPhone > Notifications > TigerConnect > turn toggle switch to OFF**.

If you want to pass along an exact clinical message from one Tiger user to another, you can forward that message directly to the recipient.



### Message Forwarding

To forward a message, tap and hold the message until a menu appears. Select '**Forward**,' search for the user to whom you want to forward the message, then press '**Forward**'.