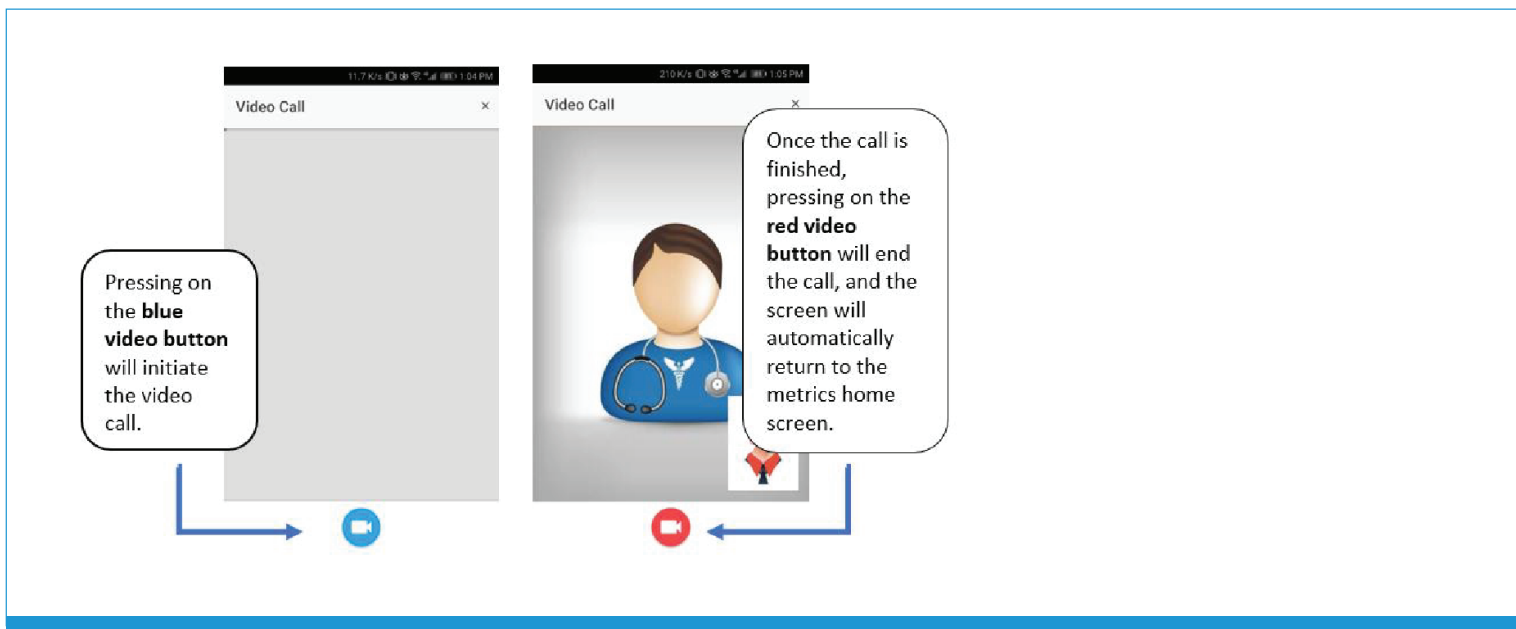


# Patient Connect: Communication with a Clinician

## When it is time for your clinician to call:

1. Patient will push the black home button to activate the iPad
2. Tap the HRS icon
3. You will see a white screen wait for a blue round video icon or button
4. Tap on that button to accept call from your clinician.



- The Clinician will make a scheduled visit to call you on the iPad.
- The patient prior to scheduled video visit should have iPad in hand or hold iPad as instructed by your clinician.
- The patients should be in the HRS application on the iPad.
- When clinician calls, patient will then tap the blue video circle to accept the call.
- At the end of your video visit the iPad will disconnect.
- The clinician cannot obtain access to the patient unless patient accepts the call.

## SUGGESTIONS:

- The iPad should be left plugged in and left on in the patient's home.
- The Clinician should educate the patient on where to sit or stand during the video visit.
- The Clinician should always call patient before a video call. This is to allow time to be ready for the visit.

**iPad Hot line if any questions: 978-552-4125**