

Timeliness of Care MO102 and MO104

Goal: SOC/ROC visit must be within 48 hours of the referral or within 48 hours of the patient's return home from the inpatient facility. If SOC/ROC must be moved beyond this date, the manager must call MD before this time frame ends for compliance with the regulation.

1. Calculation of the measure is based on:

- a. MO102 = Physician Ordered SOC/ROC Date
- b. MO104 = Date of Referral

Process:

1. Intake Department:

- a. For both SOC & ROC, intake must:
- b. Enter a "clinical comment -intake" coordination note that includes:
 - **Either** MD ordered SOC date: ____/____/____ **or** if none documented N/A and add
 - Referral date ____/____/____
- c. Repeat this process if there was a delay in the discharge or updated referral information was obtained after the original coordination note was completed.
- d. Update the referral date in the referral source tab for SOC

*If the agency is at capacity for accepting admissions and referral source agrees to a specific SOC date for the SOC that date will be the MD ordered SOC date.

2. Manager:

If SOC/ROC must be moved beyond the 48 hour limit, manager must call MD before the 48 hours ends to get a new date.

- a. Manager will call MD to discuss/request a new SOC/ROC date, not a date range.
- b. Enter a "clinical" coordination note
 - Enter "referral date validation" in the first line
 - Enter new MD ordered SOC/ROC date
 - Enter pertinent call details including MD and who you spoke to
- c. For SOC update **REQUESTED DATE OF EVALUATION** on the **SCHEDULING** tab in the **REFERRAL** screen.
 - Be sure to update the date for any add on evaluations as well
- d. If the SOC visit is pushed out twice, or a delay of greater than four days, Director must be notified.
- e. On Friday if there are any SOC/ROC, that cannot be scheduled to be seen by Sunday, call to the MD to request SOC for Monday.

3. Clinician:

- a. At SOC/ROC visit, clinician will read the "clinical comment- intake" coordination notes and "clinical" notes to determine the correct response to OASIS MO102 & MO104.
- b. If there is a MD ordered SOC date stated in the coordination notes that will be the response used for MO102. If there is no specific MD ordered SOC date select N/A for MO102.
- c. If MD ordered SOC date is N/A you will then be able to enter the date of referral into MO104

4. QA:

- a. Upon review of SOC/ROC OASIS, QA will read all applicable clinical intake coordination notes and clinical notes & make corrections as needed to the OASIS, MO102 & MO104.