

TIMELINESS OF CARE



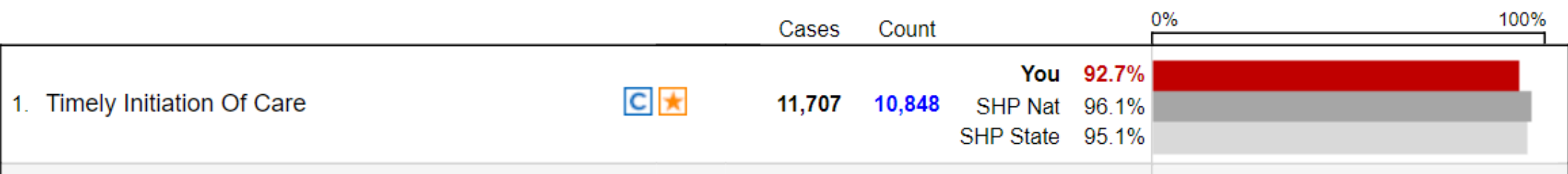
WHAT IS TIMELINESS OF CARE ?

- TIMELINESS OF CARE IS A PROCESS MEASURE BASED ON MO102 & MO104 OF THE OASIS ASSESSMENT
- IT IS ONE OF THE PROCESS MEASURES THAT IS USED WHEN CALCULATING OUR AGENCY'S STAR RATINGS AND VALUE BASED PURCHASING SCORES

SIMPLY PUT:

- THE SOC/ROC VISIT MUST BE WITHIN 48 HOURS OF THE REFERRAL OR WITHIN 48 HOURS OF THE PATIENT'S RETURN HOME FROM THE INPATIENT FACILITY. IF SOC/ROC MUST BE MOVED BEYOND THIS DATE, YOU MUST CALL THE MD BEFORE THIS TIME FRAME EXPIRES, AND RECEIVE MD ORDERED SOC DATE TO BE CONSIDERED COMPLIANT WITH THE REGULATION

CURRENT AGENCY STATUS



CALCULATION OF THE MEASURE IS BASED ON M0102/M0104

(M0102) Date of Physician-ordered Start of Care (Resumption of Care): If the physician indicated a specific start of care (resumption of care) date when the patient was referred for home health services, record the date specified.

/ / [Go to M0110, if date entered]
month day year

NA - No specific SOC date ordered by physician

(M0104) Date of Referral: Indicate the date that the written or verbal referral for initiation or resumption of care was received by the HHA.

/ /
month day year

TEAM PLAYERS IN REACHING AGENCY GOAL

- INTAKE
- MANAGER
- CLINICIAN
- QA

INTAKE DEPARTMENT

FOR BOTH SOC & ROC, INTAKE MUST:

1. ENTER A “CLINICAL COMMENT -INTAKE” COORDINATION NOTE THAT INCLUDES:
 - EITHER MD ORDERED SOC DATE: ____/____/____ OR IF NONE DOCUMENTED N/A AND ADD
 - REFERRAL DATE ____/____/____
2. REPEAT THIS PROCESS IF THERE WAS A DELAY IN THE DISCHARGE OR UPDATED REFERRAL INFORMATION WAS OBTAINED AFTER THE ORIGINAL COORDINATION NOTE WAS COMPLETED.
 - MAKE SURE TO UPDATE THE REFERRAL DATE IN THE REFERRAL SOURCE TAB FOR SOC

MANAGER

IF SOC/ROC MUST BE MOVED BEYOND THE 48 HOUR LIMIT, MANAGER MUST CALL MD BEFORE THE 48 HOURS EXPIRES TO GET A NEW DATE.

1. MANAGER WILL CALL MD TO DISCUSS/REQUEST A NEW SOC/ROC DATE, NOT A DATE RANGE.
2. ENTER A “CLINICAL” COORDINATION NOTE
 - IN THE FIRST LINE YOU WILL ENTER “REFERRAL DATE VALIDATION”
 - ENTER NEW MD ORDERED SOC/ROC DATE
 - FOR SOC, UPDATE **REQUESTED DATE OF EVALUATION** ON THE **SCHEDULING TAB** IN THE **REFERRAL** SCREEN
 - BE SURE TO UPDATE THE DATE FOR ANY ADD ON EVALUATIONS AS WELL, SO THEY ARE NOT MISSED
3. IF THE SOC VISIT IS PUSHED OUT TWICE, OR A DELAY OF GREATER THAN FOUR DAYS, THE DIRECTOR MUST BE NOTIFIED.
4. ON FRIDAY IF THERE ARE ANY SOC/ROC, THAT CANNOT BE SCHEDULED TO BE SEEN BY SUNDAY, A CALL TO THE MD TO REQUEST SOC ON MONDAY MUST BE MADE AND THE APPROPRIATE COORDINATION NOTE ENTERED AS STATED ABOVE

MANAGERS WILL INSTRUCT SCHEDULERS AND CLINICIANS THAT THE MANAGERS ARE TO BE NOTIFIED IF ANY SOC/ ROC IS MOVED OUTSIDE THE 48 HOUR TIME FRAME.

Evaluation Visits*



Requested Date of Evaluation:*

10/27/2020

Admitting Discipline:*

SKILLED NURSE

Scheduling Acuity:

Perform Add-On Evaluation prior to Approval of the POC, but on/after the same day as the Comprehensive Assessment Visit?

Number of Add-On Evaluations to be associated with the Comprehensive Assessment Visit?

1 2

Requested Date of Evaluation:

10/27/2020

Add-On Discipline:*

PHYSICAL THERAPIST

Scheduling Acuity:

Requested Date of Evaluation:

10/27/2020

Add-On Discipline:*

OCCUPATIONAL THERAPIST

Scheduling Acuity:

Allow Clinician to complete Rapid Subsequent Visit for this patient?

CLINICIAN

AT SOC/ROC VISIT, CLINICIAN WILL READ THE “CLINICAL COMMENT- INTAKE” /”CLINICAL”
COORDINATION NOTES TO DETERMINE THE CORRECT RESPONSE TO OASIS MO102 & MO104.

MD ORDERED SOC DATE VS. REFERRAL DATE

(M0102) Date of Physician-ordered Start of Care (Resumption of Care): If the physician indicated a specific start of care (resumption of care) date when the patient was referred for home health services, record the date specified.

/ / [Go to M0110, if date entered]
month day year

NA - No specific SOC date ordered by physician

(M0104) Date of Referral: Indicate the date that the written or verbal referral for initiation or resumption of care was received by the HHA.

/ /
month day year

- IF THERE IS A PHYSICIAN ORDERED SOC DATE IN THE CLINICAL COMMENT-INTAKE /CLINICAL COORDINATION NOTE, ENTER IT IN MO102 AND MO104 WILL THEN BE GRAYED OUT
- IF THERE IS NO PHYSICIAN ORDER SOC/ROC DATE, MO102 IS N/A AND YOU WILL COMPLETE MO104 AND ENTER THE REFERRAL DATE LISTED IN THE COORDINATION NOTE
- IF THERE IS MORE THAN ONE COORDINATION NOTE WITH THIS INFORMATION YOU WILL USE THE MOST RECENT NOTE WITH THE MOST UP TO DATE INFORMATION TO BASE YOUR ANSWERS ON

QUALITY

1. UPON REVIEW OF SOC/ROC OASIS, QA WILL READ ALL APPLICABLE CLINICAL INTAKE COORDINATION AND CLINICAL NOTES & MAKE CORRECTIONS AS NEEDED TO THE OASIS, MO102 & MO104.