

Hospice

Quality Reporting Program Provider Training



Hospice Quality Reporting Program (HQRP) Background and Overview

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Objectives

- Define the basic components of the Hospice Quality Reporting Program (HQRP).
- Explain the general compliance requirements for HQRP.



HQRP Requirements

- Section 3004(c) of the Affordable Care Act directs the Secretary to establish quality reporting requirements for hospice programs.
- Currently, there are two requirements for the HQRP:
 - Hospice Item Set (HIS).
 - Consumer Assessment of Healthcare Providers and Systems (CAHPS[®]) Hospice Survey.



HQRP Requirements

- All Medicare-certified hospice providers must comply with the two reporting requirements.
- Beginning with Fiscal Year (FY) 2014 and each subsequent FY, the Secretary shall reduce the Annual Payment Update (APU) by 2 percentage points for any hospice that does not comply with the quality data submission requirements with respect to that FY.



HQRP Compliance and APU

- Performance level is not a consideration when determining compliance and APU reductions.
- It is the act of submitting data that determines compliance with HQRP requirements.



Why is this Important?

- The HQRP promotes the delivery of person-centered, high quality, and safe care by hospices.
- CMS has sought to adopt measures recommended by multi-stakeholder organizations and developed with the input of providers, purchasers and/or payers, and other stakeholders.



FY 2018 Reporting Year

- The FY 2018 reporting year spans Calendar Year (CY) 2016 (i.e., January 1, 2016, through December 31, 2016).



FY 2018 Reporting Year

- To comply with FY 2018 requirements, hospice providers must:
 - Submit at least 70 percent of all HIS records within 30 days of the event date (patient's admission or discharge) for patient admissions/discharges occurring January 1, 2016, to December 31, 2016 (this percentage increases in 2017 and 2018).
 - Have ongoing monthly participation (January 1, 2016, to December 31, 2016) in the CAHPS Hospice Survey in which an approved third-party vendor submits CAHPS Hospice Survey data according to quarterly deadlines.



FY 2017 Hospice Final Rule

- Two new HIS-based quality measures:
 - Hospice Visits When Death is Imminent Measure Pair
 - Hospice and Palliative Care Composite Process Measure-Comprehensive Assessment at Admission



FY 2017 Hospice Final Rule

- The Hospice Compare Web site will include:
 - HIS-based measures.
 - Results of the CAHPS Hospice Survey.
- CMS anticipates that public reporting will begin sometime in late summer of 2017.



Questions and Answers

