## Value-Based Purchasing: OASIS and Quality

### Which Items and WHY?

**Clinical Quality of Care** 

- Improvement in Ambulation (M1860)
- Improvement in Bed Transferring (M1850)
- Improvement in Bathing (M1830)
- Improvement in Dyspnea (M1400)
- Drug Education on all Medications (M2015)



### Communication, Care Coordination, Efficiency, and Cost

- Discharged to Community (M2420)
- Care Management (M2102)
- Acute Care Hospitalization 60 days (Claims Based)
- ER Utilization without Hospitalization (Claims Based)



### **Patient Safety and Population Health**

- · Improvement in Pain Interfering With Activity (M1242)
- · Improvement in Management of Oral Medications (M2020)
- Prior Functional ADL/IADL (M1900)
- Influenza Vaccine Data Collection Period (M1041) and Influenza Immunization for Current Flu Season (M1046)
- Pneumococcal Vaccine Ever received (M1051) and Reason Pneumococcal Vaccine not received (M1056)



### **Home Health CAHPS**

- · Care of Patients
- Communication Between Providers and Patients
- · Specific Care Issues
- · Overall Rating of Home Health Care
- · Willingness to Recommend the Agency



#### **New Measures**

- · Influenza Vaccination Coverage for Home Health Personnel
- · Herpes Zoster Vaccination: Has the patient ever received?
- · Advanced Care Planning

\*Please establish your agency's HHVBP Point of Contact at HHVBPquestions@cms.hhs.gov

AND...obtain a user account on the CMS Secure Portal at https://portal.cms.gov/wps.portal/unauthportal/home/

### What To Do Now?

- Get all your points just by submitting data for 3 new measures, this is 30 points and 10% of your Total Performance Score!
- Strive to be a 5 STAR Agency
- Establish agency key indicators and track monthly and quarterly
- · OASIS education
- · Continuous Performance Improvement



### What To Do Ongoing?

- · Monitor Key Indicators
- Focus on 3 areas of improvement at a time
- Create an atmosphere of accountability and interdisciplinary care
- Challenge Clinicians, Case Managers, and Clinical Managers to change and shift focus to QUALITY



### **Agency Case Study**

HomeCare of Holland Home

Carolyn Flietstra, BSN, RN Executive Vice President, Holland Home

### About HomeCare of Holland Home

- · Founded in 1987
- Not for profit subsidiary of Holland Home, a faith based CCRC in Michigan
- · Certified home health agency ADC 250
- · 6 county service area

### **Agency Structure**

- · Management:
  - Administrator
  - Team Managers (Rehab, Med-Surg, Mental Health, Business)
     Quality Review RNs
- · Field Staff:

  - All disciplines
     Primary Case Management
  - Remote enabled (EMR, IPhones, printers, document access, pt home delivered supplies)

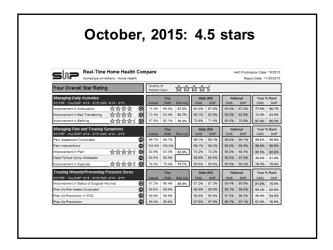
### 2011: 3.5 stars

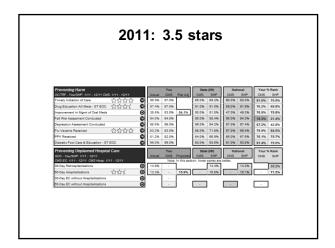
Your Overall Star Rating		Quality Patient	of Care:	$\Delta \Delta$	₩.					
Managing Daily Activities DC/TRF - Yeu/SHP: 1/11 - 12/11 CMS: 1/11 - 12/11		Actual	You	Risk Adi	State	e (MI) SHP	Nat CMS	ional SHP	Your 9 CMS	Rank SHP
Improvement in Ambulation	0	55.1%	52.0%	50.7%	50.0%	60.3%	56.0%	510°	42.2%	28.2%
Improvement in Bed Transferring	0	53.6%	53.0%	52.3%	55.0%	57.3%	54.0%	58.9%	54.5%	41.5%
Improvement in Bathing	ŏ	54.2%	63.0%	63.6%	67.0%	67.2%	05.0%	00.2%	49.8%	43.6%
Managing Pain and Treating Symptoms		Actual	You	Rist Adi	State	e (MI) SHP	Nat	ional SHP	Your 9	Rank SHP
Pain Assessment Conducted	0	99.1%	99.0%	NBI AUJ	98.0%	98.4%	98.0%	98 54	62.8%	45.9%
Pain Interventions - ST ECC	0	100.0%	100.0%		98.0%	38.0%	97.0%	97.9%	99.0%	33.0%
Improvement in Pain	Õ	09.5%	71.0%	71.4%	68.0%	67.5%	00.0%	65.9%	67.9%	71.9%
Heart Failure Symp Addressed - ST EOC	0	99.4%	99.0%		98.0%	97.7%	98.0%	97.9%	54.6%	43.5%
Improvement in Dyspnea STSTS	0	57.0%	61.0%	62.3%	66.0%	66.9%	63.0%	65.1%	47.6%	40.3%
Treating Wounds/Preventing Pressure Sores			You		State	e (MI)	Nat	ional	Your 9	Rank
DC/TRF - You/SHP: 1/11 - 12/11 CMS: 1/11 - 12/11		Actual	CMS	Risk Adj	CMS	SHP	CMS	SHP	CMS	SHP
Improvement in Status of Surgical Wounds	0	93.0%	92.0%	92.2%	80.0%	80.8%	88.0%	88.2%	62.8%	59.8%
Pres Ulo Risk Assess Conducted	0	99.6%	100.0%		98.0%	99.2%	98.0%	98.6%	99.0%	59.6%
Pres Ulo Prevention in POC	0	100.0%	100.0%	1	96.0%	96.2%	95.0%	95.7%	99.0%	99.0%
Pres Ulo Prevention - ST EOC	@	99.7%	100.0%	ı	95.0%	95.7%	94.0%	95.6%	99.0%	73.0%

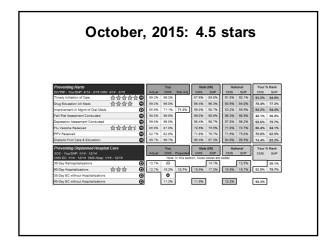
# Fazzi

# Value-Based Purchasing: OASIS and Quality

Free Webinar December 2015







A Multi-Faceted Approach	tc
Improvement	

- Quality Technology
- · Quality Review
- · Clinical initiatives
- · OASIS Competency
- · Targeted Education
- · Clinician Level Results
- · Overall Strategy

### **Quality Technology**

- · Electronic medical record software
  - Validates OASIS assessment
- 3<sup>rd</sup> party OASIS scrubbing software
  - Identifies OASIS, diagnosis inconsistencies
     Provides clinical alerts (high risk)
     Tracks changes in quality review
- Remote access
  - OASIS Guidance Manual & other support tools
  - 3rd party clinical data (hospital or physician records, diagnostics)

### **Quality Review**

- · RN Quality Reviewers
  - Responsible for OASIS and other documentation review and related diagnosis coding for selected visit types
  - ICD-9 and ICD-10 certified (HCS-D)
  - OASIS certified (COS-C)
  - Specialized (rehab, med-surg or mental health)
     Focus is education, not management

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### **Clinical Initiatives**

- · Re-hospitalization Prevention
- · OTAGO Falls Prevention
- Allen Cognitive
- Palliative Care training for nurses
- · Lymphedema program
- · Mental Health program

### **OASIS** Competency

- · CMS OASIS Manual, Chapter 3
- OASIS FAQs (CMS, OASIS Answers)
- OASIS Walk & therapy-nursing collaboration
- Fazzi OASIS competency testing 4x per year (field, audit, management)
- · Targeted education based on Fazzi results

### Fazzi Test Result Example

(M1860) Amb position, on a	ulation/Locomotion: C variety of surfaces.	Current ability to walk o	rafely, once in a standing p	position, or use a wheel	chair, once in a seated
Answer					
	as use of a two-hande assistance to negotia		or crutches) to walk alone neven surfaces.	on a level surface and	Vor requires human
Correct	Auditors	RNs	Therapists	Managers	Others
97%	100%	92%	100%	100%	
Question					
	ulation/Locomotion: C variety of surfaces.	urrent ability to walk s	afely, once in a standing p	osition, or use a wheel	chair, once in a seated
Answer					
	walk only with the sup	pervision or assistanc	e of another person at all t	imes.	
(D) 3 - Able to	walk only with the su	pervision or assistanc	e of another person at all t	imes. Menagers	Others
(D) 3 - Able to Correct					Others
(D) 3 - Able to Correct	Auditors	RNs	Therapists	Managers	Others
(D) 3 - Able to Correct	Auditors	RNs	Therapists	Managers	Others
(D) 3 - Able to Correct 97% Question (M1860) Amb	Auditors 100%	RNs 92%	Therapists	Managers 100%	
(D) 3 - Able to Correct 97% Question (M1860) Amb	Auditors 100%	RNs 92%	Therapists	Managers 100%	
(D) 3 - Able to Correct 97% Question (M1860) Amb position, on a Answer (C) 2 - Requir	Auditors  100%  lulation/Locomotion: C variety of surfaces.	92% surrent ability to walk s	Therapists 100% afely, once in a standing p	Managers 100% sosition, or use a wheels	chair, once in a seated
(D) 3 - Able to Correct 97% Question (M1860) Amb position, on a Answer (C) 2 - Requir	Auditors  100%  ulation/Locomotion: C variety of surfaces.	92% surrent ability to walk s	Therapists 100% afely, once in a standing p	Managers 100% sosition, or use a wheels	chair, once in a seated

### Clinician Level Results

- · Clinical alerts after OASIS submission
- · Quality Reviewer feedback, field user corrections
- Individual Fazzi OASIS competency testing score 4x yr
- Benchmark "clinician scorecard" every 12 weeks
- · Bonus program

### **Administration Strategy**

- · Track rapid cycle results
- · Benchmark to others
  - Competency
  - Outcomes
- · Target specific outcomes based on early results
- · Monitor, monitor, monitor

### January, 2016: 5 stars!



Home Health
Quality of Patient Care Star Rating
Provider Preview Report
ed on completed quality episodes with end-of-care OASIS assessment dates
from July 1,204 through June 30, 2015 and claims data with
through dates from April 1, 2014 through March 31, 2015

Rating for Homecare Of Holland Home Grand Rapids, Michigan Quality of Patient Care Star Rating \*\*\*\* (5.0 stars)

OASIS	Com	petend	y	<b>Program</b> :
Four	Com	ponent	S	ummary

- Testing:
- Measure
   competency
   Reporton
   problem areas
   Determine
   learning needed
   Unlimited Testing
   per user
- A to Z:
  - Beginner level training
     Item by item

  - Includes CMS guidance
     Quizzing atend of program.
- Implemented:
- Intermediate level training
- Application based learning
   Scenario based
- Quizzing and rationale in every module
- Walk:
  - Enhancement Training
- Beginner or Intermediate
   Focus on ADL/IAI

### **Contact Us**

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