

HHVNA Insurance Discipline Coverage Payor Source	Payor Type	VNA			Disciplines											MCH		
		Mass	NH	Order/Auth Driven	SN	PT	PTA	OT	COTA	ST	DIET	MSW	HHA	Telehealth	Homebound	99500	99501	99502
AARP Medicare Complete HMO/PPO	Managed Medicare	✓	✓	AUTH	✓	✓		✓		✓	✓	✓	✓	No	✓	No	No	No
Aetna - Meritain	Commercial	✓	✓	AUTH	✓	✓	✓	✓	✓	✓	✓	✓	✓	No	✓	✓	✓	✓
Aetna HMO/PPO/POS	Commercial	✓	✓	ORDER	✓	✓	✓	✓	✓	✓	✓	✓	✓	No	✓	✓	✓	✓
Aetna Medicare Replacement	Managed Medicare	✓	✓	ORDER	✓	✓	✓	✓	✓	✓	✓	✓	✓	No	✓	No	No	No
Ambetter	Managed Medicaid	No	✓	AUTH	✓	✓		✓		✓	✓	✓	✓	No	No	No	✓	No
Amerihealth Caritas (FL & NH) - Not Accepted	Managed Medicaid	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Anthem BCBS NH	Commercial	✓	✓	AUTH	No LPN	✓		✓		✓	No	✓	✓	No	✓	No	✓	No
BC/BS Massachusetts HMO/PPO	Commercial	✓	✓	AUTH	✓	✓		✓		✓	No	✓	✓	✓	✓	No	✓	✓
Blue Benefit Administrators	Commercial	✓	✓	AUTH	✓	✓		✓		✓	No	✓	✓	✓	✓	No	✓	✓
Blue Cross HMO Blue Seniors (XXC prefix)	Managed Medicare	✓	✓	AUTH	✓	✓		✓		✓	No	✓	✓	✓	✓	No	No	No
Blue Cross Federal ("R" prefix)	Commercial	✓	✓	AUTH	✓	✓		✓		✓	No	No	No	No	✓	No	No	No
Blue Cross Out of State HMO/PPO	Commercial	✓	No	AUTH	No LPN	✓		✓		✓	Call UR	Call UR	Call UR	No	✓	No	✓	✓
Blue Cross Medicare Replacement (XXU prefix)	Managed Medicare	✓	✓	ORDER	✓	✓		✓		✓	No	✓	✓	✓	✓	No	No	No
Cigna (ALL)	Commercial	✓	✓	AUTH	✓	✓		✓		✓	✓	✓	✓	No	✓	No	No	No
Commonwealth Care Alliance - Medicare & MassHealth	Dually Eligible	✓	No	AUTH	✓	✓	✓	✓	✓	✓	No	No	✓	No	No	No	No	No
Commonwealth Care Alliance - MassHealth Only	Managed Medicaid	✓	No	AUTH	✓	✓	✓	✓	✓	✓	No	No	✓	No	No	No	No	No
Commonwealth Care Alliance Commercial - Not Accepted	Managed Medicare	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Elementcare	Managed Medicare	✓	No	AUTH	✓	✓		✓		✓	No	No	✓	No	✓	No	No	No
Fallon Connectorcare/PPO/HMO	Commercial	✓	No	AUTH	✓	No PTA		No COTA		✓	✓	✓	✓	No	✓	No	No	No
Fallon Medicare Plus HMO	Managed Medicare	✓	No	AUTH	✓	No PTA		No COTA		✓	✓	✓	✓	No	✓	No	No	No
Fallon ACOs (ALL)	Managed Medicaid	✓	No	AUTH	✓	No PTA		No COTA		✓	No	✓	✓	No	No	No	No	No
Fallon 365 - Not Accepted	Managed Medicaid	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Harvard Pilgrim HMO/PPO/Independence/Primary Choice	Commercial	✓	✓	AUTH	✓	✓		✓		✓	✓	✓	✓	No	✓	No	✓	No
Harvard Pilgrim Stride	Managed Medicare	No	✓	ORDER	✓	✓		✓		✓	✓	✓	✓	No	✓	No	No	No
Health Plans HMO/PPO	Commercial	✓	✓	AUTH	✓	✓		✓		✓	✓	✓	✓	No	✓	No	✓	No
HumanaHMO/POS	Commercial	✓	No	AUTH	✓	✓		✓		✓	✓	✓	✓	No	✓	No	No	No
Humana Medicare	Managed Medicare	✓	No	AUTH	✓	✓		✓		✓	✓	✓	✓	No	✓	No	No	No
Martins Point US Family Health - Not Accepted	Other PPS Payors	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Martins Point Generations Advantage	Managed Medicare	✓	No	ORDER	✓	✓		✓		✓	No	✓	✓	No	✓	No	No	No
Mass General Brigham HMO/PPO/Connectorcare	Commercial	✓	✓	AUTH	✓	✓		✓		✓	✓	✓	✓	No	✓	No	✓	No
Mass General Brigham ACO	Managed Medicaid	✓	✓	AUTH	✓	✓		✓		✓	✓	✓	✓	No	No	No	✓	No
MassHealth Plans (Standard, Family Assistance, Careplus, Commonhealth, & Waivers - Coverage is the same for all)	Medicaid	✓	No	AUTH	✓	✓		✓		✓	No	No	✓	No	No	No	No	No
MassHealth Plans Not Accepted - Limited, HSN, Partial HSN, Premium Assist. & Senior Buy In	Medicaid	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Medicare	Medicare	✓	✓	AUTH	✓	✓		✓		✓	No	✓	✓	✓	✓	No	No	No
Multiplan - Not Accepted	Commercial	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MYNEXUS Anthem	Managed Medicare	✓	✓	AUTH	✓	✓	✓	✓	✓	✓	No	✓	✓	No	✓	No	No	No
Navicare (Medicare & Medicaid)	Dually Eligible	✓	No	AUTH	✓	No PTA		No COTA		✓	✓	✓	✓	No	✓	No	No	No
Navicare (Medicaid only)	Managed Medicaid	✓	No	AUTH	✓	No PTA		No COTA		✓	✓	✓	✓	No	✓	No	No	No
New Hampshire Healthy Families	Managed Medicaid	No	✓	AUTH	✓	✓		✓		✓	No	No	✓	No	No	No	No	No
New Hampshire Medicaid	Medicaid	No	✓	AUTH	✓	✓		✓		✓	No	No	✓	No	No	No	No	No
United Healthcare Harvard Pilgrim Passport	Commercial	✓	✓	AUTH	✓	✓		✓		✓	✓	✓	No	No	✓	No	✓	✓
Senior Whole Health MCR MCD	Dually Eligible	✓	No	AUTH	✓	✓		✓		✓	✓	✓	✓	✓	✓	No	No	No
Senior Whole Health Medicaid	Managed Medicaid	✓	No	AUTH	✓	✓		✓		✓	✓	✓	✓	✓	✓	No	No	No
Tufts GIC/HMO/PPO	Commercial	✓	✓	AUTH	✓	✓	✓	✓	✓	✓	✓	✓	✓	No	✓	No	✓	No
Tufts Medicare SCO	Dually Eligible	✓	No	AUTH	✓	✓		✓		✓	No	✓	✓	✓	✓	No	No	No
Tufts Carelink	Commercial	✓	✓	AUTH	✓	✓	✓	✓	✓	✓	✓	✓	✓	No	✓	No	✓	No
Tufts Medicare Preferred (ALL)	Managed Medicare	✓	✓	AUTH	✓	✓		✓		✓	No	✓	✓	✓	✓	No	No	No
Tufts Direct QHP	Commercial	✓	No	AUTH	✓	✓	✓	✓	✓	✓	No	No	No	No	✓	No	No	No
Tufts Health Together (ALL)	Managed Medicaid	✓	No	AUTH	✓	✓	✓	✓	✓	✓	No	No	✓	No	No	No	No	No
Tufts One Care	Dually Eligible	✓	No	AUTH	✓	✓		✓		✓	No	✓	✓	No	✓	No	No	No
Unicare (also called GIC or Commonwealth State Indemnity)	Commercial	✓	✓	AUTH	✓	✓	✓	✓	✓	✓	✓	✓	✓	No	✓	No	✓	No
United Healthcare HMO/PPO/POS/EPO - Watch for Multiplan as Third Party! Multiplan not Accepted	Commercial	✓	✓	AUTH	✓	✓		✓		✓	✓	No	No	No	✓	No	✓	✓
UHC SCO Medicaid Replacement	Dually Eligible	✓	No	AUTH	✓	✓		✓		✓	1*Only	No	✓	No	✓	No	No	No

United Group Medicare Replacement	Managed Medicare	✓	✓	AUTH	✓	✓		✓		✓	✓	✓	✓	No	✓	No	No	No
United Healthcare UMR	Commercial	✓	✓	AUTH	✓	✓		✓		✓	✓	✓	✓	No	✓	No	✓	✓
US Family Health Plan	Commercial	✓	✓	AUTH	✓	✓	✓	✓	✓	✓	✓	✓	✓	No	✓	No	✓	No
VA - Also called Optum VA	Other	✓	No	AUTH	✓	✓		✓		✓	✓	✓	✓	No	✓	No	No	No
Wellcare Medicare of MA	Medicare Advantage	✓	No	AUTH	✓	✓		✓		✓	No	✓	✓	No	✓	No	No	No
Wellcare Medicare of NH	Medicare Advantage	No	✓	AUTH	✓	✓		✓		✓	No	✓	✓	No	✓	No	No	No
Wellsense ACO/MCO (ALL)	Managed Medicaid	✓	No	AUTH	✓	✓		✓		✓	No	✓	✓	No	No	No	No	No