

TuftsMedicine

Hospice Non-Covered Items Addendum

Hospice Inpatient Unit

Care at Home
Hospice IP
May 2023





Hospice Non-covered Items and Services Addendum

Per Hospice Regulation:

- The purpose of this addendum is to notify the requesting Medicare beneficiary (or representative), in writing, of those conditions, items, services, and drugs not covered by the hospice because the hospice has determined they are unrelated to your terminal illness and related conditions.
- If patient/HCP request this notification within 5 days of a hospice election, the hospice must provide this form within 5 days of request.
- If this form is requested at any point after the first 5 days of the start date of hospice care, the hospice must provide this form within 3 days of request.



How to stay in compliance:

Hospice Providers must discuss what items will not be covered by Hospice and provide a printed list of those items **if** the patient requests a list.

- Items may include medications or DME not related to care for terminal illness. Services may include therapies, transportation and treatments not related to terminal care.
- All Diagnoses must be marked in the Medical Record as related or not related to the terminal illness.
- All Medications and DME must be marked as covered or not covered in the Medical Record.
- If you are not sure about coverage, contact your manager or Medical Director.
- Upon Election of Hospice, at Admission, a discussion must occur regarding any Items, drugs or services that may not be covered by Hospice.
- When Requested, a notification note with a list of non-covered items is created in the Plan of Care, then delivered to the patient.
- A copy must be signed by the patient and returned to the office, Hospice Team Scheduler, for scanning into the medical record.
- Another copy is left with the patient.
- In order to comply with the regulation, the printed list must be delivered and signed within 5 days of the request, when requested at Election and within 3 days when requested after election.



Medications

When entering a new medication order add the coverage status.

When adding a Medication to the MAR, verify that the coverage status is set ad the Coverage Status if needed.

Priority:  Routine

Hospice Coverage:

∨ [Additional Order Details](#)

If you are not sure if a medication should be covered, check with the Medical Direct or your clinical manager for guidance.



Mark Diagnoses as Related or Not Related

From Hospice Intake, select Hospice Diagnoses.

Complete the related Column for each Hospice Diagnosis listed. *Note that the Primary Diagnoses must be Related.

Hospice Intake

Pat Guar and Cvg MSPQ Req Outside Recs Non-Covered Appt Desk Patient FYI

Hospice Diagnoses

Search for diagnosis + Add

Enter a diagnosis (Alt+G) or move a selected diagnosis up (Alt+U) or down (Alt+W)

Hospice Diagnosis	Code	Related	Remove
Stage 4 chronic kidney disease (CMS/HCC)	N18.4	Related	
Type 2 diabetes mellitus without complication, with long-term current use of insulin (C...	E11.9, Z79.4		

Referral Diagnoses

Diagnosis	Code	Related	Add/Remove
Stage 4 chronic kidney disease (CMS/HCC)	N18.4		
Type 2 diabetes mellitus without complication, unspecified whether long term insulin use...	E11.9		

Problem List

Problem	Code	Problem Status	Date Noted	Add/Remove
Type 2 diabetes mellitus (CMS/HCC)	E11.9	Active	5/29/2016	+
Stage 4 chronic kidney disease (CMS/HCC)	N18.4	Active	11/29/2020	-

Close Cancel Previous Next



Mark DME as Covered or Non-Covered

View and enter DME in Hospice Intake

Add the Hospice Coverage Status

The screenshot displays the 'Hospice Intake' interface. The main window is titled 'Durable Medical Equipment' and contains a table for entering DME items. The table has columns for 'DME', 'Start Date', 'End Date', 'Hospice Coverage', and 'Comments'. A single row is visible with the DME name 'Egg Crate Cushion'. The 'Hospice Coverage' dropdown menu is open, showing two options: 'Covered' and 'Not Covered'. A red box highlights this dropdown menu. Below the table, there are 'Accept' and 'Cancel' buttons. At the bottom of the form, there are 'Close' and 'Cancel' buttons, along with 'Previous' and 'Next' navigation buttons. On the left sidebar, the 'DME' menu item is highlighted with a red box.

DME	Start Date	End Date	Hospice Coverage	Comments
Egg Crate Cushion			Covered	



Discuss Coverage

From the Admission Navigator:

1. From the Hospice Navigator, open the Hospice Non-Covered Documentation.
2. Click the **Request Tracking** link.
3. With the current episode selected, click **Accept**.
4. Click Coverage Discussion, then click Discussed at Election to indicate that you discussed the Non-Covered request at election.
5. Click **Requested** or **Not Requested**.
6. Update the Request Tracking section appropriate.
7. Click **Accept**.

The screenshot shows the Hospice Navigator interface for patient Bernaise, Theodora-HSPCIP. The 'Hospice Non-Covered' section is active, displaying a table with one record:

Date	Episode Type	Episode Name	Episode	Status	Department
3/5/23	HOSPICE	Zzhspclx, Theodora (1/20/22)	386992	Admitted	Tufts Medicine Care at

Below the table, the 'Request Tracking' section is visible, with a red box highlighting the 'Request Tracking' link. The 'Coverage Discussion' section is also visible, with a red box highlighting the 'Discussed at Election' checkbox. The 'Request Tracking' section has a red box around the 'Patient During Election Period' radio button. The 'Accept' button is highlighted in red in the 'Orders to be initiated' section.

The 'Non-Covered Requests' section shows the following details:

- Coverage Discussion: Discussed with patient on election (checkbox checked), Date discussed: 5/22/2023, Discussed with: BERNAISE, CAMILLE-HSPCIP, Patient requested on election: Requested (green), Not Requested (grey).
- Request Tracking: Add a new request, Patient During Election Period (radio button selected), Patient After Election Period, Third Party.



If the patient requests a printed list of Non-Covered Items, Create the Non-Covered Items Plan of Care

1. Go to the Plan of Care and Click **Start a New Plan**.
2. Select Hospice Non-Covered, Items, Drugs and Services

The screenshot displays a software interface with a navigation bar at the top containing 'Chart Review', 'Plan of Care', 'Non-Covered Requests', and 'Communications'. Below the navigation bar, the 'Plan of Care' section is visible, featuring a '+ Start a New Plan' button highlighted with a red rectangle. A modal window titled 'Start a New Plan' is open, showing a list of plan types under the heading 'Choose the Plan's Type'. The first option, 'Hospice Non-Covered Items, Drugs, and Services', is selected and highlighted with a blue border. Other options include 'Hospice Plan of Care', 'Hospice Plan of Care Update', and 'Hospice Recert Plan of Care'. At the bottom of the modal, there are 'Create' and 'Cancel' buttons.



Complete the Non-Covered Items Note

Select **Create Note**

Click through the note using the Yellow arrows or F2 to navigate and complete SmartText items in the Note.

Then Accept, Edit if needed. A reviewer will Finalize the plan.

Plan of Care

All Plans Hospice Non-Covered Items, Drugs, and Services 05/22/23

Hospice Non-Covered Items, Drugs, and Services

Create Note

No Hospice Non-Covered Items, Drugs, and Services note has been created for the current plan.

Dates
Effective From
5/22/2023

Attachments (0)

Participants Add Me Add
Camille-Hspcjp Bernaise, RN
Nurse
Reviewer

My Note

Primary Diagnosis
Stage 4 chronic kidney disease (CMS/HCC)

Uncategorized Diagnoses
Type 2 diabetes mellitus without complication, with long-term current use of insulin (CMS/HCC)
- Reason:
Hospice Diagnosis Non Covered Reasons

Coverage Not Set Drugs
acetaminophen (Tylenol) tablet 650 mg
ibuprofen (Motrin) tablet 400 mg
HYDROcodone-acetaminophen (Norco) 5-325 mg per tablet 1 tablet
morphine concentrated solution 10 mg
morphine (MSIR) tablet 15 mg
oxyCODONE (Roxicodone) concentrated solution 10 mg
oxyCODONE (Roxicodone) immediate release tablet 5 mg
HYDRomorphine (Dilaudid) tablet 2 mg
sennosides (Senokot) tablet 8.6 mg

Coverage Not Set Items
Egg Crate Cushion

Not Covered Services
Services

Delete Share Print Finalize SmartLinks **Accept** Cancel



Requests for a list of Non-Covered Items after Admission

To make a request after the Admission, go to Request Tracking and Select Patient after Election Period.

Non-Covered Requests

Coverage Discussion

Discussed with patient on election	Date discussed	Discussed with	Patient requested on election
<input checked="" type="checkbox"/> Discussed at Election	5/22/2023	BERNAISE, CAMILLE-HSPCIP	<input checked="" type="checkbox"/> Requested <input type="checkbox"/> Not Requested

Request Tracking

⚠ There is a request needing review and the non-covered documentation is not signed. Click to update the non-covered documentation.

Add a new request Patient During Election Period Patient After Election Period Third Party

Type	Requestor	Requested	Delivery Due	Status	Delivery Date
Patient Requested During Election Period	Bernaise.Theodora-HSPCIP	3/6/2023	3/11/2023	Review Needed	—

Go to Noncovered Documentation and Start a New Plan

Plan of Care

[+ Start a New Plan](#)